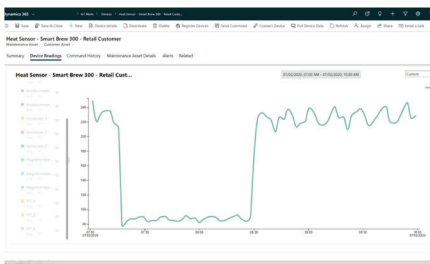


CBRE fmPilot

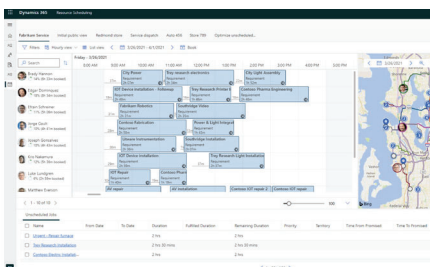


Realize new levels of connectivity and operational performance through the industry's most advanced retail integrated facility management technology. CBRE fmPilot, built on Microsoft Dynamics 365, fuses the expertise and scale of CBRE with the power of Microsoft Dynamics 365's eminent Field Service platform. Advanced technologies such as Machine Learning (ML) and IoT, intelligent automated workflows and app integrations drive new levels of connectivity between assets, technicians and management allowing you to improve operational performance and realize material cost efficiencies.



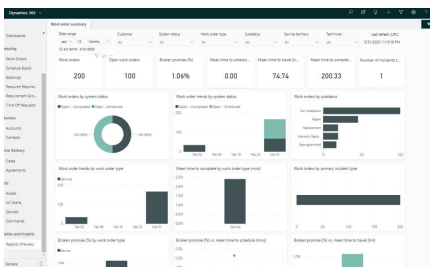
Advance Facilities with Customized and Connected Experiences

Improve business outcomes and achieve better connectivity between assets and technicians through Machine Learning (ML) and IoT integrations, and access to real-time remote support. Integrated teams and enhanced technology will provide more asset data and insights to improve decision making, increase technician preparedness and the rate of first-time fixes in facilities.



Focus More on Strategy and Increase Team Productivity

Advance facilities from reactive work to preventative and predictive with increased asset data, self-serve scheduling, and intelligent productivity tools for real-time cross-department collaboration. Remotely detect and resolve issues using IoT before facility teams are even aware there was an issue.



Optimize Service Operations and Delivery

Transform service delivery from a reactive work order center to a proactive profit center. Leverage a 360-degree view of unscheduled work orders, bookings, locations, routes and more. and reduce operational costs with predictive travel time, the ability to schedule frontline workers outside of working hours, and enhanced work hours for requirements.

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Feature + Outcomes

- Machine Learning (ML) and IoT integrations that drive intelligence and efficiency
- App integrations to realize connectivity
- Real-time remote support to deliver superior technician assistance customer service
- Intelligent automated workflows to enable new levels of efficient operations